

TERMS OF USE

FINBRIDGE CONSULTING GROUP LIMITED - TERMS OF USE

1. ACCEPTANCE

FINBRIDGE CONSULTING GROUP LIMITED (“We”, “Us”, “Our”, “Ours”, “Company”) welcomes you and invites you to access our website www.finbridge.co.ke FINBRIDGE CONSULTING GROUP is legally registered in Kenya as a Private Limited Company (Registration number PVT-8LUP8ZG:). The terms “You”, “Yours”, “Customer”, “User” or “Visitors” mean the person using our website www.finbridge.co.ke and the offered services.

2. IMPORTANT NOTE

- By using our website www.finbridge.co.ke, you agree with these Terms of Use whereby we reserve the right to update from time to time without notice to you.
- By accessing our website, you acknowledge that you have read, understood, and agree to be legally bound by these Terms of Use and our Privacy Policy.
- Any violation of these Terms of Use on purpose or by mistake may result in legal action.
- We reserve the right to block your access to the website and/or report you to the competent authorities.
- Read the Terms carefully. By using the Website, you will be deemed to have agreed to the Terms. If you do not agree to the Terms, please do not use the Website.

3. INFORMATION ACCURACY

- By using our website and requesting our services you confirm that any information you provide is true and accurate.
- You understand and agree that under no circumstances we are to be held responsible if you mislead us by using such inaccurate, incomplete, or untrue information.

4. PROCESSING TIME

- Our normal processing time is two (2) business days.
- We will process your request and respond to you within this time frame unless circumstances beyond our control prevent us from doing so. You understand, agree and acknowledge that we are not responsible for any delay due to reasons beyond our control.

5. PRIVACY AND SECURITY

- Information on protecting your privacy can be found in our detailed **Privacy Policy**.
- **Electronic Communications.** By using our website, you give us your consent to contact you by email, phone, WhatsApp or other means of communication

for purposes related to your service requests. All e-mails and mobile text messages sent to and from FINBRIDGE CONSULTING GROUP will be recorded and subject to achievement or review by and/or disclosed to the lawyer or court of law for legal proceedings should such a situation arise. For other purposes, not related to your service requests, we will seek your explicit consent prior to contacting you.

- **Confidentiality of Information and Data.** FINBRIDGE CONSULTING GROUP has taken the utmost reasonable steps to ensure the confidentiality of information and data received through the Website and transmitted via the Internet. We use the data collected from our Website to better understand our visitors and our business, to provide the services you request, and to enhance the FINBRIDGE CONSULTING GROUP services. In the event that confidential information and data are intercepted and used by unauthorized third parties due to unexpected changes in technology, we cannot be held responsible.
- **Third-party content, links and services.** Our Website and any messages sent to you may contain links to third-party websites and content provided by third parties which are not maintained by FINBRIDGE CONSULTING GROUP. Such links and content are provided exclusively for your information purposes and convenience to assist you in accessing resources external to our Website. You understand and agree that we are not responsible or reliable for the content, accuracy or opinion of any third parties websites to which the Website is linked to us or any content provided by third parties. FINBRIDGE CONSULTING GROUP assumes no responsibility or liability for the quality of the services provided by third parties.

6. PRICES AND PAYMENTS

- Our quoted price is best tailored to the service and depends on several factors for each particular situation. The price is final and it is inclusive of all applicable service charges, taxes, government fees, value-added services and discounts. Prices may change at any time without prior notice.
- At the point of payment, you will pay either the full quoted price or in installments plans without any hidden or additional charges.
- You agree that your mode of payment will be charged immediately. You understand and agree that the payment processor or payment gateway may reject the transaction for reasons beyond our control.
- All payments will be charged and made in US Dollars or Euros and Kenya shillings.
- Any transaction fees, charges and currency conversion rates imposed by banks or payment processors will be paid by you and are not related to us.

7. INTELLECTUAL PROPERTY RIGHTS

- Our website and all of its contents, including but not limited to texts, images, photographs, graphics, videos, designs, icons, menus, symbols, software systems, applications, code and other material provided by or on behalf of FINBRIDGE CONSULTING GROUP are owned by us or third parties. The Content is protected by copyrights, registered trademarks and other proprietary rights and laws, as applicable.

- All the material contained within the Website is property of FINBRIDGE CONSULTING GROUP for use by prospects and clients and cannot be copied, adapted, modified, translated, reverse-engineered, or reproduced in any way, format or form, electronic or otherwise, fully or partially, without the prior and explicit written permission from us.
- Finbridge name and logo are registered trademarks of FINBRIDGE CONSULTING GROUP. All other trademarks, names, logos and other information elements are the property of their respective owners.
- Certain images are not our property, they are free of IP rights and we use them under a Creative Commons license.

8. INDEMNIFICATION/PROTECTION

- You agree to indemnify, protect, defend and hold harmless FINBRIDGE CONSULTING GROUP and its directors, employees, agents and licensors from any and all third-party claims, liability, damages and/or costs (including but not limited to reasonable attorneys' fees) arising from your failure to comply with the Terms of Use, your infringement or violation of any intellectual property or other rights of a third party, or from your violation of any applicable law.

9. USE LIMITATIONS

- Our website is intended for use solely for the purpose of accessing the services we provide.
- You cannot use it for any illegal purpose including but not limited to information theft, spreading viruses or harmful content, violating copyright or intellectual property rights, or otherwise violating the law.
- You agree not to use the Website by illegal, harmful, or malicious means including but not limited to bots, spider, scraper, viruses, Trojan horses, malware and Denial-of-Service attempts.

10. ACCEPTANCE

- We may at any time and from time to time temporarily or permanently modify the Website with or without notice.
- We shall not be accountable to you or any third party for any modification or suspension of the Website.

If you have any questions about these Terms of Use, please contact us at info@finbridge.co.ke